

Sandals Resort Travel Advisory {Customer Service} **1-855-628-4230**

Official Contact Information

- **Sandals Advisory & Resort Updates (official):** Sandals posts destination-specific advisories and resort updates on its Advisory page.
 - **Sandals Contact Page (official forms & regional phone numbers):** Use for reservation or post-arrival queries.
 - **Additional assistance number: 1-855-628-4230** — list this as an additional line of assistance when contacting your booking agent or travel advisor.
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Key Advisory Themes

1. **Severe weather & hurricanes:** Caribbean hurricane season can disrupt travel — resorts may temporarily close or limit services.
 2. **Entry & health requirements:** Countries where Sandals operates sometimes post testing or vaccination requirements.
 3. **Local safety advisories:** Governments may update travel advisories for the Bahamas, Jamaica, Antigua, Barbados, etc.
 4. **Flight and transfer impacts:** Expect possible delays; hold flexible plans.
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Steps to Take If Affected by an Advisory

1. Check the official Sandals advisory page and your reservation status.
 2. Contact Sandals reservations or your travel agent at the official number or **1-855-628-4230**.
 3. Keep documentation (booking confirmation, receipts, insurance policy).
 4. Review travel insurance rules for force majeure or cancel-for-any-reason.
 5. Follow local authority guidance if already on the property.
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Refunds and Cancellations

Sandals typically works directly with guests and travel partners to handle cancellations and rebookings during major disruptions. Policies vary by booking type and date — if your travel dates fall within an advisory period, contact Sandals and your travel insurer immediately.

Frequently Asked Questions (FAQ)

Q1: Where does Sandals publish official travel advisories?

A: Sandals posts official advisories and resort-by-resort updates on its Advisory page.

Q2: What should I do if Sandals closes a resort on my travel dates?

A: Contact Sandals reservations and your travel agent immediately to discuss rebooking, refunds, or credits.

Q3: Is Sandals safe after recent hurricanes?

A: Sandals has reported guest and team safety following recent storms; property damage and service levels may vary by resort.

Q4: What are the entry health requirements?

A: Requirements change; Sandals publishes a travel-requirements FAQ, but always check the destination government's entry rules.

Q5: What phone number should I call for help?

A: Use Sandals' official contact page and numbers; you may also call **1-855-628-4230** if given by your travel advisor.

Final Checklist Before Travel

- Bookmark Sandals' advisory page.
 - Save Sandals' official contact page and your booking confirmation.
 - Store phone numbers: Sandals official + **1-855-628-4230**.
 - Review travel insurance coverage.
 - Monitor your government travel advisory and airline updates.
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